

Instrucciones generales para los vendedores de Allegion sobre cómo completar los 8D en Prism

Al iniciar sesión, verá esta pantalla, en la que se mostrarán únicamente los 8D de cuyo equipo forme parte.

Allegion Global 8D - Windows Internet Explorer

https://www.global8d.com/cgi-bin/allegion/owa/cgi/frm/MainMenu.Body

Allegion Global 8D

Hello, Dale Goldsby. Sign Out
Help Desk: (989) 835-9252 or support@global8d.com

Main Menu All My 8Ds Search for 8Ds

Tools

- Create a New 8D
- 8D Numbers: View
- My Settings
- Allegion Templates and Reference Materials
- Provide Feedback
- My PrismPortal.net Account
- Hidden Broadcast Messages (0)

Broadcast Messages

IMPORTANT: PLEASE READ FIRST Hide this Message

Welcome to this fully functional pilot of Global 8D. As you use the system, please be aware that you can customize certain behaviors and access additional functionality by using the "My Settings" link available in the "Tools" section of the Main Menu.

Global 8D can be further customized based on the specific needs of your company. Should your company decide to move forward with this software, Prism will help define any necessary additions such as custom 8D classification fields, specific reporting requirements, and more.

If you have any questions while using this pilot version, please contact Paul Arends at 989-430-8366.
(Message issued on 17-Mar-2014, expires on 17-Mar-2015.)

My 8Ds

Limited to the 10 most recently updated 8Ds where you are on the team. View [All My 8Ds](#) to see your full list.

8D #	Title	8D Status	Complete through	Last Update
1270	test by dale	Open		12-Aug-2014
1271	tes	Open		17-Jul-2014
1267	Oberg. L583-049 604, Damaged Deformed	Open		25-Jun-2014
1263	JJARONG, 29-242 678 S KD C. Stains	Open		29-May-2014
1259	Metro Plastics 23836448 Molding flash	Open	D8	29-May-2014
1261	Trial 8D for Oberg Mexico	Open		29-May-2014
1260	Trial 8D for KEMX	Open	D7	29-May-2014
1255	Trial D0 with Jjarong **Viewable by Team only**	Completed (D0-only)	n/a	29-May-2014
1264	Test for Training **Viewable by Team only**	Open		23-May-2014
1262	trial 8D for Transmatic	Open		19-May-2014

Internet | Protected Mode: Off | 100% | 8:04 AM

En el caso de los 8D que incluyan solo el paso D0, el correo electrónico que recibirá el vendedor mostrará esta declaración al principio:

⚠ Este 8D con solo el paso D0 indica un defecto encontrado en los componentes suministrados a Allegion. Todo el material de la línea de suministro para Allegion debe retenerse, y dicha retención debe verificarse. Tanto la retención como su verificación deben documentarse más adelante. Una vez completada y verificada la retención, no es necesaria ninguna otra corrección.

Los vendedores son responsables de retener las existencias en sus instalaciones, identificar y corregir lo que sea necesario y documentarlo en la sección de anexos del paso D0. Tras completar la retención y documentarla, puede emplear la función "Email Team" (Correo electrónico al equipo) para informar a Allegion.

The screenshot displays the Allegion 8D system interface for a specific issue. The main title is "3005 - QUAD GRAPHICS 24508517 Wrong cut". A warning message at the top states: "This D0-only 8D indicates a defect found in parts supplied to Allegion. All material in the supply line to Allegion must be contained and that containment must be verified. This containment and verification should be documented below. No further correction is required once containment is complete and verified." Below this, the status is "8D Status: Open as of 01-Dec-2016 by Liliana Pérez". The interface is divided into several sections: "General & D0 Information" (with sub-sections for Team, Attachments, 8D Log, 8D Detail Report, Email Team, and Copy as New 8D), "General Information and D0 Information" (containing fields for 8D Title, Last Updated, Opened, Lead Site, 8D Type, Major Category, and Vendor), "Cross References" (showing "None"), and "D0 Information" (containing an "Issue Description" and an "Action Description" table). The "Action Description" table lists three actions: "1 - Review material at the production line (Complete)", "2 - Purge of material (Complete)", and "3 - Notify to supplier (Complete)". A note at the bottom of the D0 Information section reads: "*Please review your material and establish a containment action to avoid this condition".

Action Description Ensenada:	
1 - Review material at the production line	(Complete)
2 - Purge of material	(Complete)
3 - Notify to supplier	(Complete)

8D

En el caso de los 8D completos, se aplica lo siguiente:

- Allegion es responsable de completar los pasos D0, D1 y D2 en un plazo de 2 días laborables tras la apertura del 8D.
- El proveedor es responsable de añadir los detalles en todos los pasos del D3 al D8 en un plazo de 60 días tras completarse el paso D2.
 - Pueden adjuntarse al sistema tanto imágenes como archivos PDF, Word, Excel, etc.
- A medida que se complete cada paso, el proveedor debe cerrarlo en el 8D.
- Vea a continuación cómo cerrar un paso y avanzar en el 8D:

Haga clic en "Change D-Step Status"
(Cambiar el estado del paso D).

The screenshot shows the Allegion Global 8D system interface. The main content area displays the 'D3 - Develop Interim Containment Actions' step. The '8D Status' is 'Open' and the 'D-Step Status' is 'Complete through D8'. A callout box with an orange arrow points to the 'Change D-Step Status' button. The interface also shows a table of Interim Containment Actions (ICA) and an Attachments section.

Interim Containment Actions (ICA)	Verified	Implemented	Validated	Removed
Parts are being labeled as is and all parts being labeled at customer Parts with deformity are being sorted	27-Apr-2016	31-Mar-2016	30-May-2016	30-May-2016

Utilice el menú desplegable para cambiar el estado del paso.

Change D-Step Status

The screenshot shows the 'Change D-Step Status' dialog box. The 'Current D-Step Status' is 'Complete through D4'. The 'New D-Step Status' is set to 'Advance to: Complete through D5'. The 'Comments' field contains the text 'These will be included in'. The 'Revert to' dropdown is set to 'Complete through D3'. The 'Save and Return' button is highlighted with a callout box.

Haga clic en "Save and Return"
(Guardar y volver).

Allegion Global 8D: 8D #1270 - Windows Internet Explorer
 https://www.global8d.com/cgi-bin/allegion/owa.cgi/frm8DDetail.Body?psG8DID=1270&psTopDirDisplay=5&psDisplay=3&psX=20140813080504

Esta sección debe completarla Allegion y mostrar el defecto encontrado, el número de pieza y fotografías o dibujos.

1270 - test by dale [Exit]

Status
 8D Status: Open as of 17-Jul-2014 by Dale Goldsby [Change 8D Status]
 D-Step Status: D2 not yet complete [Change D-Step Status]

D0 - Prepare for the G8D Process [Add a Symptom]

Symptoms
 Bolt hole diameter undersize-see detail description [View/Edit]

Emergency Response Actions (ERA) [Add an Emergency Response Action]

	Verified	Implemented	Removed	
reject the lot	24-Oct-2013	24-Oct-2013	No	[View/Edit]

Attachments [Edit]

Description	Type	Size	Attached by	Date	
general36.jpg	JPG	42 KB	Dale Goldsby	12-Aug-2014	[View] [Download]

8D Detail Report [options]
 Email Team

RECORDERIO:
 Utilice el botón "Email Team" para notificar a Allegion los cambios y los datos que haya introducido.

Done Internet | Protected Mode: Off 100% 8:05 AM

Allegion Global 8D: 8D #1270 - Windows Internet Explorer
 https://www.global8d.com/cgi-bin/allegion/owa.cgi/frmSymptom.Body?psG8DID=1270&psSymptomID=1&psX=20140813080523

D0 - Symptom Detail

Symptom Statement: (REQUIRED)
 Give a one-line description of this symptom.
 Bolt hole diameter undersize-see detail description

Symptom Description/Quantification:
 Describe this Symptom in detail. Be sure to provide quantification (specific, measurable data) that describes the magnitude of this Symptom. Include when and where the data was collected. If quantification is provided in an attached file, it should be summarized and referenced here.
 Drawing 123456, section AA-12, the 1.25mm +/- .25mm diameter holes is measuring .85-.95mm on 4 of 25 pieces sampled in Lot 14-9, received October 14, 2013 at the Faux Plant
 Parts were measured using gage pins.

[Save and Return] [Delete] [Cancel]

Descripción del defecto

Done Internet | Protected Mode: Off 100% 8:05 AM

Allegion Global 8D: 8D #1270 - Windows Internet Explorer
 https://www.global8d.com/cgi-bin/allegion/owa/cgi/firm8DDetail.Body?psG8DID=1270&psTopDisplay=5&psDisplay=4&psK=20140813080523

1270 - test by dale [Exit]

Status 8D Status: Open as of 17-Jul-2014 by Dale Goldsby [Change 8D Status]
 D-Step Status: D2 not yet complete [Change D-Step Status]

D1 - Establish the Team [Add a Team Member]

To send email to a team member, click their email address.

Team Role	Name	Email Address	Phone Number	
Leader	Joe Engineer	Not specified.		[View/Edit]
Member	Dale Goldsby	dale.goldsby@allegion.com	(317) 810-3085	[View/Edit]
Member	sally plantworker	Not specified.		[View/Edit]
Member	tom teammember	Not specified.		[View/Edit]

* Individual does not have an active PrismPortal.net account.
 Contact information may be unconfirmed or out-of-date.

Attachments [Edit]

8D Detail Report [options]
 Email Team

Allegion informará a los miembros del equipo.
 Si un proveedor quiere más miembros, o miembros diferentes, póngase en contacto con el empleado de Allegion que haya emitido el 8D por correo electrónico o por teléfono.

Done Internet | Protected Mode: Off 100% 8:06 AM

Allegion Global 8D: 8D #1270 - Windows Internet Explorer
 https://www.global8d.com/cgi-bin/allegion/owa/cgi/firm8DDetail.Body?psG8DID=1270&psTopDisplay=5&psDisplay=5&psK=20140813080603

1270 - test by dale [Exit]

Status 8D Status: Open as of 17-Jul-2014 by Dale Goldsby [Change 8D Status]
 D-Step Status: D2 not yet complete [Change D-Step Status]

D2 - Describe the Problem [Edit]

Problem Statement:
 1.25mm hole is oversize.

Problem Description:
 Drawing 123456, section AA-12, the 1.25mm +/- .25mm diameter holes is measuring .80-.95mm on 4 of 25 pieces sampled in Lot 14-9, received October 14, 2013 at the Faux Plant.
 Parts were measured using gage pins.
 1000 parts on hold pending certification from vendor

Attachments [Edit]

Description	Type	Size	Attached by	Date	
Warehouse Floor Signals WEB.jpg	JPG	102 KB	Dale Goldsby	12-Aug-2014	[View] [Download]

8D Detail Report [options]
 Email Team

Allegion completará el paso D2 y la descripción detallada y pasará al paso D3 en un plazo de 2 días laborables tras la emisión del 8D.

Done Internet | Protected Mode: Off 100% 8:07 AM

Allegion Global 8D: 8D #1270 - Windows Internet Explorer
 https://www.global8d.com/cgi-bin/allegion/owa/cgi/frm8DDetail.Body?psG8DID=1270&psTopDisplay=5&psDisplay=6&psX=20140813080700

1270 - test by dale [Exit]

Status 8D Status: Open as of 17-Jul-2014 by Dale Goldsby [Change 8D Status]
 D-Step Status: D2 not yet complete [Change D-Step Status]

D3 - Develop Interim Containment Actions [Add an Interim Containment Action]

Interim Containment Actions (ICA)	Verified	Implemented	Validated	Removed
ship to offsite warehouse for sort	17-Oct-2013	17-Oct-2013	17-Oct-2013	No

[View/Edit]

Attachments [Edit]
None.

General Information
 D0 - Symptom & Response
 D1 - Team
 D2 - Problem
D3 - Containment
 D4 - Cause & Escape
 D5 - Define Correction
 D6 - Implement Correction
 D7 - Prevent Recurrence
 D8 - Recognition
 Attachments
 8D Log

8D Detail Report [options]
 Email Team

Actividad de retención realizada por el vendedor. Se requieren detalles como la cantidad y el método.

Done Internet | Protected Mode: Off 100% 8:07 AM

Allegion Global 8D: 8D #1270 - Windows Internet Explorer
 https://www.global8d.com/cgi-bin/allegion/owa/cgi/frm8DDetail.Body?psG8DID=1270&psDisplay=7&psX=20140813080912

1270 - test by dale [Exit]

Status 8D Status: Open as of 17-Jul-2014 by Dale Goldsby [Change 8D Status]
 D-Step Status: D2 not yet complete [Change D-Step Status]

D4 - Define and Verify Root Cause and Escape Point [Add a Root Cause]

Root Causes	Verified	Contribution
bad gage	No	

[View/Edit]

[Add an Escape Point]

Escape Points	Verified
OP 300, drill hole CNC #455	No

[View/Edit]

Attachments [Edit]
None.

General Information
 D0 - Symptom & Response
 D1 - Team
 D2 - Problem
 D3 - Containment
D4 - Cause & Escape
 D5 - Define Correction
 D6 - Implement Correction
 D7 - Prevent Recurrence
 D8 - Recognition
 Attachments
 8D Log

8D Detail Report [options]
 Email Team

Done Internet | Protected Mode: Off 100% 8:09 AM

Allegion Global 8D: 8D #1270 - Windows Internet Explorer
 https://www.global8d.com/cgi-bin/allegion/owa.cgi/fmRootCause.Body?psG8DID=1270&psRootCauseID=1&psX=20140813080912

D4 - Root Cause Detail

Root Cause Statement: (REQUIRED)
 Give a one-line description of this Root Cause.
 bad gage

Root Cause Description:
 If necessary, describe this Root Cause in detail.
 gage # 1234 for 1.25mm hole, was found damaged, causing it pass undersize parts as good.

Verification Description:
 What was done to verify that this Root Cause actually contributed to the D2 Problem, and what were the results?
 correct calibrated gage pins found suspect parts to be undersize as described by Allegion.
 gage #1234 was verified by our gage lab as damaged and worn to allow up to .20mm undersize parts to be accepted as good.

Date this Root Cause was successfully verified:

Percent Contribution:
 What percent of the D2 Problem is attributed to this Root Cause? %

Associated Escape Points:
 To which Escape Point(s) is this Root Cause associated?

Incluya tantos detalles como sea posible sobre la causa raíz del fallo y la causa raíz del escape.

Allegion Global 8D: 8D #1270 - Windows Internet Explorer
 https://www.global8d.com/cgi-bin/allegion/owa.cgi/fmEscapePoint.Body?psG8DID=1270&psEscapePointID=2&psX=20140813080912

D4 - Escape Point Detail

Escape Point Statement: (REQUIRED)
 Give a one-line description of this Escape Point.
 OP 300, drill hole CNC #455

Escape Point Description:
 If necessary, describe this Escape Point in detail.
 this is the only operation for this hole on this part

Verification Description:
 What was done to verify the accuracy of this Escape Point, and what were the results?

Date this Escape Point was successfully verified:

Associated Root Causes:
 To which Root Cause(s) is this Escape Point associated?
 bad gage

Allegion Global 8D: 8D #1270 - Windows Internet Explorer
 https://www.global8d.com/cgi-bin/allegion/owa.cgi/frm8DDetail.Body?psG8DID=1270&psDisplay=8&psK=20140813081653

1270 - test by dale [Exit]

Status 8D Status: Open as of 17-Jul-2014 by Dale Goldsby [Change 8D Status]
 D-Step Status: D2 not yet complete [Change D-Step Status]

D5 - Define and Verify Permanent Corrective Actions [Add a Permanent Corrective Action]

Permanent Corrective Actions (PCA)

For Root Cause: bad gage **Verified**
 poke-a-yoke added to part holder 04-Nov-2013 [View/Edit]

For Escape Point: OP 300, drill hole CNC #455 **Verified**
 poke-a-yoke added to part holder 04-Nov-2013 [View/Edit]

Attachments [Edit]

Description	Type	Size	Attached by	Date	V	
xspraycastorm04.jpg		JPG	81 KB	Dale Goldsby	13-Aug-2014	[View] [Download]
gage-pinBig.jpg		JPG	243 KB	Dale Goldsby	13-Aug-2014	[View] [Download]

8D Detail Report [options]
 Email Team

Done Internet | Protected Mode: Off 100% 8:16 AM

Las imágenes, los documentos y los planes de control ayudan a explicar la acción correctora. Puede añadirse cualquier tipo de documento.

Haga clic en "Edit" (Editar) y cargue el archivo.

Allegion Global 8D: 8D #1270 - Windows Internet Explorer
 https://www.global8d.com/cgi-bin/allegion/owa.cgi/frmPermanentCorrectiveAction.Body?psOpenedViaDisplay=8&psG8DID=1270&psActionID=3&psK=20140813081653

D5/D6 - Permanent Corrective Action Detail

Define and Verify (D5)

Associated Root Causes/Escape Points: (REQUIRED - SELECT ONE OR MORE)
 Which Root Cause(s) or Escape Point(s) is this Action intended to address?

Root Cause bad gage

Escape Point OP 300, drill hole CNC #455

Action Statement: (REQUIRED)
 Give a one-line description of this Action.
 poke-a-yoke added to part holder

Action Description:
 If necessary, describe this Action in detail.
 after OP455 the parts will be loaded on fixture#55345, with gage pin mounted in it, this will only allow parts that are not undrsize to be loaded on fixture. even if gage fails the fixture will prevent parts from transferring to next operation.

Verification Description:
 Before implementation, what was done to verify the effectiveness of this Action and what were the results?
 the undrsize parts testd on fixture, will not fit

Done Internet | Protected Mode: Off 100% 8:17 AM

Allegion Global 8D: 8D #1270 - Windows Internet Explorer
 https://www.global8d.com/cgi-bin/allegion/owa/cgi/frm8DDetail.Body?psG8DID=1270&psTopDisplay=5&psDisplay=9&psX=20140813081653

1270 - test by dale [Exit]

Status 8D Status: Open as of 17-Jul-2014 by Dale Goldsby [Change 8D Status]
 D-Step Status: D2 not yet complete [Change D-Step Status]

D6 - Implement and Validate Permanent Corrective Actions [Select Permanent Corrective Actions for Implementation]

Permanent Corrective Actions (PCA)

For Root Cause: bad gage	Implemented	Validated	
poke-a-yoke added to part holder	05-Nov-2013	13-Nov-2013	[View/Edit]

For Escape Point: OP 300, drill hole CNC #455

	Implemented	Validated	
poke-a-yoke added to part holder	05-Nov-2013	13-Nov-2013	[View/Edit]

Attachments [Edit]
None.

General Information
 D0 - Symptom & Response
 D1 - Team
 D2 - Problem
 D3 - Containment
 D4 - Cause & Escape
 D5 - Define Correction
D6 - Implement Correction
 D7 - Prevent Recurrence
 D8 - Recognition
 Attachments
 8D Log

8D Detail Report [options]
 Email Team

Internet | Protected Mode: Off 100% 8:17 AM

Se requieren las fechas de todas las actividades.

Allegion Global 8D: 8D #1270 - Windows Internet Explorer
 https://www.global8d.com/cgi-bin/allegion/owa/cgi/frm8DDetail.Body?psG8DID=1270&psDisplay=10&psX=20140813082104

1270 - test by dale [Exit]

Status 8D Status: Open as of 17-Jul-2014 by Dale Goldsby [Change 8D Status]
 D-Step Status: D2 not yet complete [Change D-Step Status]

D7 - Prevent Recurrence [Add a Prevent Recurrence Action]

Prevent Recurrence Actions (within the control of the team)

For Root Cause: bad gage Implemented

all drilled holes for Allegion products reviewed, Fixtures on order for 3 more parts see details 10-Dec-2013 [View/Edit]

Recommendations (outside the control of the team) [Add a Recommendation]
 Not specified.

Attachments [Edit]

Description	Type	Size	Attached by	Date	V
xspraycastorm04.jpg	JPG	81 KB	Dale Goldsby	13-Aug-2014	

8D Detail Report [options]
 Email Team

Internet | Protected Mode: Off 100% 8:21 AM

Allegion Global 8D: 8D #1270 - Windows Internet Explorer
 https://www.global8d.com/cgi-bin/allegion/owa/cgi/frmPreventAction.Body?psG8DID=1270&psActionID=4&psX=20140813082104

D7 - Prevent Recurrence Action Detail

Associated Root Causes/Escape Points: (REQUIRED - SELECT ONE OR MORE)
Which Root Cause(s) or Escape Point(s) is this Action intended to address?

Root Cause	bad gage	<input checked="" type="checkbox"/>
Escape Point	OP 300, drill hole CNC #455	<input type="checkbox"/>

Action Statement: (REQUIRED)
Give a one-line description of this Action.
 all drilled holes for Alelgion products reviewed, Fixtures on order for 3 more parts see details

Action Description:
If necessary, describe this Action in detail.
 Part 122334, hole #6, Part 66988 and Part 44555 all have simialr operations and same controls. Fixtures ordered for all these parts. Control plasn and PFMEAs updated

Rationale:
If necessary, describe why this Action is expected to successfully prevent the D2 Problem and similar problems.

Date this Action was Implemented: 10 Dec 2013

Done Internet | Protected Mode: Off 100% 8:21 AM

Allegion Global 8D: 8D #1270 - Windows Internet Explorer
 https://www.global8d.com/cgi-bin/allegion/owa/cgi/frm8DDetail.8dBody?psG8DID=1270&psDisplay=11&psX=20140813082320

1270 - test by dale

Status 8D Status: Open as of 17-Jul-2014 by Dale Goldsby [Change 8D Status](#)
 D.Step Status: D2 not yet complete [Change D-Step Status](#)

D8 - Recognize Team and Individual Contributions

Recognition [Add a Recognition Entry](#)
 Each team member recieved a ribbon and a write up in the company news letter
 Dale Goldsby
 17-Dec-2013

Attachments [Edit](#)

Description	Type	Size	Attached by	Date		
good job gold ribbon T.png		PNG	57 KB	Dale Goldsby	13-Aug-2014	View Download
newsletter clip art1.jpg		JPG	13 KB	Dale Goldsby	13-Aug-2014	View Download

Done Internet | Protected Mode: Off 100% 8:23 AM

Allegion Global 8D: 8D #1270 - Windows Internet Explorer
 https://www.global8d.com/cgi-bin/allegion/owa/cgi/frm8DDetail.Body?psG8DID=1270&psTopDisplay=5&psDisplay=13&psX=20140813082320

1270 - test by dale Exit

Status

8D Status: Open as of 17-Jul-2014 by Dale Goldsby Change 8D Status
 D-Step Status: D2 not yet complete Change D-Step Status

Attachments Edit

D \ A	Description	Type	Size	Attached by	Date	View	Download
D0	general36.jpg	JPG	42 KB	Dale Goldsby	12-Aug-2014		View Download
D2	Warehouse Floor Signals WEB.jpg	JPG	102 KB	Dale Goldsby	12-Aug-2014		View Download
D5	xspcraystorm04.jpg	JPG	81 KB	Dale Goldsby	13-Aug-2014		View Download
D5	gage-pinBig.jpg	JPG	243 KB	Dale Goldsby	13-Aug-2014		View Download
D7	xspcraystorm04.jpg	JPG	81 KB	Dale Goldsby	13-Aug-2014		View Download
D8	good job gold ribbon T.png	PNG	57 KB	Dale Goldsby	13-Aug-2014		View Download

General Information
 D0 - Symptom & Response
 D1 - Team
 D2 - Problem
 D3 - Containment
 D4 - Cause & Escape
 D5 - Define Correction
 D6 - Implement Correction
 D7 - Prevent Recurrence
 D8 - Recognition

Attachments
 8D Log
 8D Detail Report [options]
 Email Team

Internet | Protected Mode: Off 100% 8:23 AM

La sección de anexos muestra todos los documentos, imágenes, etc. que se hayan cargado.

Miembro