

Instructions générales à l'attention des fournisseurs Allegion pour renseigner les 8D sous Prism

Lorsque vous vous connectez, seuls les 8D auxquels vous êtes associé s'affichent.

Allegion Global 8D - Windows Internet Explorer

https://www.global8d.com/cgi-bin/allegion/owa/cgi/fmsMainMenu.Body

Allegion Global 8D

Hello, Dale Goldsby. [Sign Out](#)
Help Desk: (989) 835-5252 or support@global8d.com

ALLEGION GLOBAL8D

Main Menu All My 8Ds Search for 8Ds

Tools

- Create a New 8D
- 8D Number: [View](#)
- My Settings
- Allegion Templates and Reference Materials
- Provide Feedback
- My PrismPortal.net Account
- Hidden Broadcast Messages (0)

Broadcast Messages

IMPORTANT: PLEASE READ FIRST
Welcome to this fully functional pilot of Global 8D. As you use the system, please be aware that you can customize certain behaviors and access additional functionality by using the "My Settings" link available in the "Tools" section of the Main Menu.

Global 8D can be further customized based on the specific needs of your company. Should your company decide to move forward with this software, Prism will help define any necessary additions such as custom 8D classification fields, specific reporting requirements, and more.

If you have any questions while using this pilot version, please contact Paul Arends at 989-430-8366.
(Message issued on 17-Mar-2014, expires on 17-Mar-2015.)

My 8Ds

Limited to the 10 most recently updated 8Ds where you are on the team. [View All My 8Ds](#) to see your full list.

8D #	Title	8D Status	Complete through	Last Update
1270	test by dale	Open		12-Aug-2014
1271	tes	Open		17-Jul-2014
1267	Oberg, L583-049 604, Damaged Deformed	Open		25-Jun-2014
1263	JARONG, 29-242 678 S KD C, Stains	Open		29-May-2014
1259	Metro Plastics 23836448 Molding flash	Open	D8	29-May-2014
1261	Trial 8D for Oberg Mexico	Open		29-May-2014
1260	Trial 8D for KEMX	Open	D7	29-May-2014
1255	Trial D0 with Jiarong **Viewable by Team only**	Completed (D0-only)	n/a	29-May-2014
1264	Test for Training **Viewable by Team only**	Open		23-May-2014
1262	trial 8D for Transmatic	Open		19-May-2014

Internet | Protected Mode: Off

8:04 AM

Pour la section « D0-only », le fournisseur reçoit un e-mail dont l'en-tête indique :

⚠ La section 8D « D0-only » indique qu'un défaut a été constaté au niveau des pièces fournies à Allegion. Tous les matériaux qui interviennent dans la chaîne logistique doivent faire l'objet de mesures de confinement et ce confinement doit être contrôlé. Les méthodes de confinement et de contrôle doivent être documentées. Après confinement et contrôle, aucune autre mesure n'est requise.

Les fournisseurs sont tenus d'assurer le confinement des pièces à l'entrepôt, de les trier et de prendre les mesures correctives qui s'imposent. Ces points doivent être documentés dans la section Pièces jointes du formulaire D0. À l'issue de l'étape de confinement et de documentation, vous pouvez utiliser la fonction « Email team » (E-mail à l'équipe) pour informer Allegion.

3005 - QUAD GRAPHICS 24508517 Wrong cut

⚠ This D0-only 8D indicates a defect found in parts supplied to Allegion. All material in the supply line to Allegion must be contained and that containment must be verified. This containment and verification should be documented below. No further correction is required once containment is complete and verified.

This is a D0-only 8D

Status: Open as of 01-Dec-2016 by Liliانا Pérez

Expand to Full 8D | Change 8D Status

General & D0 Information

Team: 7
Attachments: 1
8D Log: 3

8D Detail Report [options]
Email Team
Copy as New 8D

General Information and D0 Information

8D Title: QUAD GRAPHICS 24508517 Wrong cut

Last Updated: 01-Dec-2016 by Liliانا Pérez

Opened: 01-Dec-2016 by Liliانا Pérez

Lead Site: Ensenada, Mexico

8D Type: Vendor

Major Category: Miscellaneous

Vendor: QUAD GRAPHICS

Cross References

None.

D0 Information

Issue Description:
In production area were found pieces wrong cut (see picture attached).
Reported on 15-Oct-16

Action Description Ensenada:

- 1.- Review material at the production line (Complete)
- 2.- Purge of material (Complete)
- 3.- Notify to supplier (Complete)

*Please review your material and establish a containment action to avoid this condition

Action Description:

8D

Pour l'ensemble des 8D, les conditions suivantes s'appliquent :

- La société Allegion est tenue de renseigner les formulaires D0, D1 et D2 au cours des 2 jours ouvrés suivant l'ouverture du 8D.
- Le fournisseur est tenu de renseigner des informations détaillées à chaque étape (de D3 à D8). Ces étapes doivent être validées au cours des 60 jours suivant la saisie de la section D2.
 - Il est possible de joindre des photos, des fichiers PDF, Word, Excel, etc. au système.
- À chaque étape terminée, le fournisseur doit la valider dans le 8D.
- Afin de connaître la marche à suivre pour terminer une étape et progresser dans le 8D, procédez comme indiqué ci-dessous.

Cliquez sur Change D-Step Status
(Modifier le statut de l'étape D).

2107 - ADVANCED, A700-057, DIMENSIONAL

Status

Target Dates: 0

General Information

D0 - Symptom & Response: 0

D1 - Team: 7

D2 - Problem: 1

D3 - Containment

D4 - Cause & Escape: 4

D5 - Define Correction: 2

D6 - Implement Correction: 2

D7 - Prevent Recurrence: 2

D8 - Recognition: 1

Attachments: 7

Assignments: 0

8D Log: 12

8D Detail Report [options]

Email Team

Copy as New 8D

8D Status: Open as of 18-Jan-2016 by Alan Morales [Change 8D Status]

D-Step Status: Complete through D8 as of 02-Jun-2016 by Paul Ekstrom [Change D-Step Status]

D3 - Develop Interim Containment Actions

Interim Containment Actions (ICA) [Add an Interim Containment Action]

	Verified	Implemented	Validated	Removed
Parts are being labeled as is and all parts being labeled at customer Parts with deformity are being sorted	27-Apr-2016	31-Mar-2016	30-May-2016	30-May-2016

[View/Edit]

Attachments [Edit]

None.

Pour modifier le statut d'une étape, sélectionnez le menu déroulant.

Change D-Step Status

Current D-Step Status: Complete through D4

New D-Step Status:

Comments: These will be included in [text area] and cannot be edited once saved.

Advance to:
Complete through D5
Complete through D6
Complete through D7
Complete through D8

Revert to:
Complete through D3
Complete through D2
D2 not yet complete

☐ Display the Log Entry for this action on the 8D Detail Report.

☐ After saving, help me compose an email to the Team and/or others.

Save and Return [Cancel]

Cliquez sur Save (Enregistrer) et Return (Retour).

Cette section, qui doit être renseignée par Allegion, décrit le défaut constaté, indique le numéro de la pièce, contient des photos ou des schémas.

RAPPEL :

Pour informer Allegion des modifications et des données saisies, sélectionnez le bouton Email team (E-mail à l'équipe).

Allegion Global 8D: 8D #1270 - Windows Internet Explorer

https://www.global8d.com/cgi-bin/allegion/owa.cgi/frm8DDetail.Body?psG8DID=1270&psTopDisplay=5&psDisplay=3&psX=20140813080504

1270 - test by dale

Status

8D Status: Open as of 17-Jul-2014 by Dale Goldsby

D-Step Status: D2 not yet complete

Change 8D Status

Change D-Step Status

General Information

D0 - Symptom & Response

D1 - Team

D2 - Problem

D3 - Containment

D4 - Cause & Escape

D5 - Define Correction

D6 - Implement Correction

D7 - Prevent Recurrence

D8 - Recognition

Attachments

8D Log

8D Detail Report [options]

Email Team

D0 - Prepare for the G8D Process

Symptoms

Bolt hole diameter undersize-see detail description

Add a Symptom

View/Edit

Emergency Response Actions (ERA)

Add an Emergency Response Action

	Verified	Implemented	Removed	
reject the lot	24-Oct-2013	24-Oct-2013	No	View/Edit

Attachments

Edit

Description	Type	Size	Attached by	Date	
general36.jpg	JPG	42 KB	Dale Goldsby	12-Aug-2014	<div>View</div> <div>Download</div>

Allegion Global 8D: 8D #1270 - Windows Internet Explorer

https://www.global8d.com/cgi-bin/allegion/owa.cgi/frmSymptom.Body?psG8DID=1270&psSymptomID=1&psX=20140813080523

D0 - Symptom Detail

Symptom Statement: (REQUIRED)

Give a one-line description of this symptom.

Bolt hole diameter undersize-see detail description

Symptom Description/Quantification:

Describe this Symptom in detail. Be sure to provide quantification (specific, measurable data) that describes the magnitude of this Symptom. Include when and where the data was collected. If quantification is provided in an attached file, it should be summarized and referenced here.

Drawing 123456, section AA-12, the 1.25mm +/- .25mm diameter holes is measuring .85-.95mm on 4 of 25 pieces sampled in Lot 14-9, received October 14, 2013 at the Faux Plant.

Parts were measured using gage pins.

Save and Return

Delete

Cancel

Description du défaut

Allegion Global 8D: 8D #1270 - Windows Internet Explorer
 https://www.global8d.com/cgi-bin/allegion/owa.cgi/frm8DDetail.Body?psG8DID=1270&psTopDisplay=5&psDisplay=4&psX=20140813080523

1270 - test by dale [Exit]

Status
 8D Status: Open as of 17-Jul-2014 by Dale Goldsby [Change 8D Status]
 D-Step Status: D2 not yet complete [Change D-Step Status]

D1 - Establish the Team
 To send email to a team member, click their email address. [Add a Team Member]

Team Role	Name	Email Address	Phone Number	
Leader	Joe Engineer	Not specified.		[View/Edit]
Member	Dale Goldsby	dale.goldsby@allegion.com	(317) 810-3085	[View/Edit]
Member	sally plantworker	Not specified.		[View/Edit]
Member	tom teammember	Not specified.		[View/Edit]

** Individual does not have an active PrismPortal.net account.
 Contact information may be unconfirmed or out-of-date.*

Attachments [Edit]

8D Detail Report [options]
 Email Team

Il appartient à Allegion de saisir les membres de l'équipe.

Si un fournisseur souhaite indiquer plusieurs membres ou des membres différents, contactez l'interlocuteur Allegion qui a émis le 8D par e-mail ou téléphone.

Done Internet | Protected Mode: Off 100% 8:06 AM

Allegion Global 8D: 8D #1270 - Windows Internet Explorer
 https://www.global8d.com/cgi-bin/allegion/owa.cgi/frm8DDetail.Body?psG8DID=1270&psTopDisplay=5&psDisplay=5&psX=20140813080603

1270 - test by dale [Exit]

Status
 8D Status: Open as of 17-Jul-2014 by Dale Goldsby [Change 8D Status]
 D-Step Status: D2 not yet complete [Change D-Step Status]

D2 - Describe the Problem
 Problem Statement: [Edit]
 1.25mm hole is oversize.

Problem Description:
 Drawing 123456, section AA-12, the 1.25mm +/- .25mm diameter holes is measuring .80-.95mm on 4 of 25 pieces sampled in Lot 14-9, received October 14, 2013 at the Faux Plant.
 Parts were measured using gage pins.
 1000 parts on hold pending certification from vendor

Attachments [Edit]

Description	Type	Size	Attached by	Date	
Warehouse Floor Signals WEB.jpg	JPG	102 KB	Dale Goldsby	12-Aug-2014	[View] [Download]

8D Detail Report [options]
 Email Team

Allegion renseignera la section D2, une description détaillée et passera à la section D3 au cours des 2 jours ouvrés suivant l'émission du 8D.

Done Internet | Protected Mode: Off 100% 8:07 AM

Allegion Global 8D: 8D #1270 - Windows Internet Explorer
https://www.global8d.com/cgi-bin/allegion/owa/cgi/frm8DDetail.Body?psG8DID=1270&psTopDisplay=5&psDisplay=6&psX=20140813080700

1270 - test by dale [Exit]

Status

8D Status: Open as of 17-Jul-2014 by [Dale Goldsby](#) [Change 8D Status]
D-Step Status: D2 not yet complete [Change D-Step Status]

D3 - Develop Interim Containment Actions [Add an Interim Containment Action]

Interim Containment Actions (ICA)

	Verified	Implemented	Validated	Removed	
ship to offsite warehouse for sort	17-Oct-2013	17-Oct-2013	17-Oct-2013	No	[View/Edit]

Attachments [Edit]
None.

D3 - Containment

D4 - Cause & Escape
D5 - Define Correction
D6 - Implement Correction
D7 - Prevent Recurrence
D8 - Recognition
Attachments
8D Log

8D Detail Report [options]
Email Team

Mesure de confinement assurée par le fournisseur.
Des informations détaillées (quantité, méthode, etc.) sont requises.

Done Internet | Protected Mode: Off 100% 8:07 AM

Allegion Global 8D: 8D #1270 - Windows Internet Explorer
https://www.global8d.com/cgi-bin/allegion/owa/cgi/frm8DDetail.Body?psG8DID=1270&psDisplay=7&psX=20140813080912

1270 - test by dale [Exit]

Status

8D Status: Open as of 17-Jul-2014 by [Dale Goldsby](#) [Change 8D Status]
D-Step Status: D2 not yet complete [Change D-Step Status]

D4 - Define and Verify Root Cause and Escape Point [Add a Root Cause]

Root Causes

	Verified	Contribution	
bad gage	No		[View/Edit]

Escape Points [Add an Escape Point]

	Verified	
OP 300, drill hole CNC #455	No	[View/Edit]

Attachments [Edit]
None.

D4 - Cause & Escape

D5 - Define Correction
D6 - Implement Correction
D7 - Prevent Recurrence
D8 - Recognition
Attachments
8D Log

8D Detail Report [options]
Email Team

Done Internet | Protected Mode: Off 100% 8:09 AM

Allegion Global 8D: 8D #1270 - Windows Internet Explorer
https://www.global8d.com/cgi-bin/allegion/owa.cgi/frmRootCause.Body?psG8DID=1270&psRootCauseID=1&psX=20140813080912

D4 - Root Cause Detail

Root Cause Statement: (REQUIRED)
Give a one-line description of this Root Cause.
bad gage

Root Cause Description:
If necessary, describe this Root Cause in detail.
gage # 1234 for 1.25mm hole, was found damaged, causing it pass undersize parts as good.

Verification Description:
What was done to verify that this Root Cause actually contributed to the D2 Problem, and what were the results?
correct calibrated gage pins found suspect parts to be undersize as described by Allegion.
gage #1234 was verified by our gage lab as damaged and worn to allow up to .20mm undersize parts to be accepted as good.

Date this Root Cause was successfully verified:

Percent Contribution:
What percent of the D2 Problem is attributed to this Root Cause? %

Associated Escape Points:
To which Escape Point(s) is this Root Cause associated?

Done Internet | Protected Mode: Off 100% 8:09 AM

Indiquer des informations aussi détaillées que possible sur la cause de la défaillance et la cause de l'échappement.

Allegion Global 8D: 8D #1270 - Windows Internet Explorer
https://www.global8d.com/cgi-bin/allegion/owa.cgi/frmEscapePoint.Body?psG8DID=1270&psEscapePointID=2&psX=20140813080912

D4 - Escape Point Detail

Escape Point Statement: (REQUIRED)
Give a one-line description of this Escape Point.
OP 300, drill hole CNC #455

Escape Point Description:
If necessary, describe this Escape Point in detail.
this is the only operation for this hole on this part

Verification Description:
What was done to verify the accuracy of this Escape Point, and what were the results?

Date this Escape Point was successfully verified:

Associated Root Causes:
To which Root Cause(s) is this Escape Point associated?
bad gage ☒

Done Internet | Protected Mode: Off 100% 8:09 AM

Allegion Global 8D: 8D #1270 - Windows Internet Explorer
 https://www.global8d.com/cgi-bin/allegion/owa/cgi/frm8DDetail.Body?psG8DID=1270&psDisplay=8&psX=20140813081653

1270 - test by dale

Status

8D Status: Open as of 17-Jul-2014 by Dale Goldsby [Change 8D Status](#)

D-Step Status: D2 not yet complete [Change D-Step Status](#)

D5 - Define Correction

D5 - Define and Verify Permanent Corrective Actions

Permanent Corrective Actions (PCA) [Add a Permanent Corrective Action](#)

For Root Cause: bad gage **Verified**
 poke-a-yoke added to part holder 04-Nov-2013 [View/Edit](#)

For Escape Point: OP 300, drill hole CNC #455 **Verified**
 poke-a-yoke added to part holder 04-Nov-2013 [View/Edit](#)

Attachments [Edit](#)

Description	Type	Size	Attached by	Date	V
xspraycastorm04.jpg	JPG	81 KB	Dale Goldsby	13-Aug-2014	
gage-pinBig.jpg	JPG	243 KB	Dale Goldsby	13-Aug-2014	

Photos, documents, plans de contrôle, tous ces supports expliquent les mesures correctives à mettre en œuvre. Tout type de document peut être ajouté.

Cliquez sur Edit (Éditer) et charger le fichier.

8D Log

8D Detail Report [options]

Email Team

Internet | Protected Mode: Off

Allegion Global 8D: 8D #1270 - Windows Internet Explorer
 https://www.global8d.com/cgi-bin/allegion/owa/cgi/frmPermanentCorrectiveAction.Body?psOpenedViaDisplay=8&psG8DID=1270&psActionID=3&psX=20140813081653

D5/D6 - Permanent Corrective Action Detail

Define and Verify (D5)

Associated Root Causes/Escape Points: (REQUIRED - SELECT ONE OR MORE)
Which Root Cause(s) or Escape Point(s) is this Action intended to address?

Root Cause	bad gage	<input checked="" type="checkbox"/>
Escape Point	OP 300, drill hole CNC #455	<input checked="" type="checkbox"/>

Action Statement: (REQUIRED)
Give a one-line description of this Action.
 poke-a-yoke added to part holder

Action Description:
If necessary, describe this Action in detail.
 after OP455 the parts will be loaded on fixture#55345, with gage pin mounted in it, this will only allow parts that are not undersize to be loaded on fixture. even if gage fails the fixture will prevent parts from transferring to next operation.

Verification Description:
Before implementation, what was done to verify the effectiveness of this Action and what were the results?
 the undersize parts tested on fixture, will not fit

Internet | Protected Mode: Off

Allegion Global 8D: 8D #1270 - Windows Internet Explorer
https://www.global8d.com/cgi-bin/allegion/owa/cgi/frm8DDetail.Body?psG8DD=1270&psTopDisplay=5&psDisplay=9&psX=20140813081653

1270 - test by dale

Status

General Information
D0 - Symptom & Response
D1 - Team
D2 - Problem
D3 - Containment
D4 - Cause & Escape
D5 - Define Correction
D6 - Implement Correction
D7 - Prevent Recurrence
D8 - Recognition
Attachments
8D Log

8D Detail Report [options]
Email Team

8D Status: Open as of 17-Jul-2014 by Dale Goldsby
D-Step Status: D2 not yet complete

D6 - Implement and Validate Permanent Corrective Actions
Permanent Corrective Actions (PCA)
For Root Cause: bad gage
poke-a-yoke added to part holder
Implemented 05-Nov-2013 Validated 13-Nov-2013
For Escape Point: OP 300, drill hole CNC #455
poke-a-yoke added to part holder
Implemented 05-Nov-2013 Validated 13-Nov-2013
Attachments
None

Toutes les activités doivent être datées.

Done Internet | Protected Mode: Off 100% 8:17 AM

Allegion Global 8D: 8D #1270 - Windows Internet Explorer
https://www.global8d.com/cgi-bin/allegion/owa/cgi/frm8DDetail.Body?psG8DD=1270&psDisplay=10&psX=20140813082104

1270 - test by dale

Status

General Information
D0 - Symptom & Response
D1 - Team
D2 - Problem
D3 - Containment
D4 - Cause & Escape
D5 - Define Correction
D6 - Implement Correction
D7 - Prevent Recurrence
D8 - Recognition
Attachments
8D Log

8D Detail Report [options]
Email Team

8D Status: Open as of 17-Jul-2014 by Dale Goldsby
D-Step Status: D2 not yet complete

D7 - Prevent Recurrence
Prevent Recurrence Actions (within the control of the team)
For Root Cause: bad gage
all drilled holes for Allegion products reviewed, Fixtures on order for 3 more parts see details
Implemented 10-Dec-2013
Recommendations (outside the control of the team)
Not specified.
Attachments
Description Type Size Attached by Date V
xspcraystorm04.jpg JPG 81 KB Dale Goldsby 13-Aug-2014

Done Internet | Protected Mode: Off 100% 8:21 AM

Allegion Global 8D: 8D #1270 - Windows Internet Explorer
 https://www.global8d.com/cgi-bin/allegion/owa/cgi/frmPreventAction.Body?psG8DID=1270&psActionID=4&psX=20140813082104

D7 - Prevent Recurrence Action Detail

Associated Root Causes/Escape Points: (REQUIRED - SELECT ONE OR MORE)
Which Root Cause(s) or Escape Point(s) is this Action intended to address?

Root Cause	bad gage	<input checked="" type="checkbox"/>
Escape Point	OP 300, drill hole CNC #455	<input type="checkbox"/>

Action Statement: (REQUIRED)
Give a one-line description of this Action.
 all drilled holes for Alelgion products reviewed, Fixtures on order for 3 more parts see details

Action Description:
If necessary, describe this Action in detail.
 Part 122334, hole #6, Part 66988 and Part 44555 all have simialr operations and same controls. Fixtures ordered for all these parts. Control plasn and PFMEAs updated

Rationale:
If necessary, describe why this Action is expected to successfully prevent the D2 Problem and similar problems.

Date this Action was Implemented: 10 Dec 2013

Allegion Global 8D: 8D #1270 - Windows Internet Explorer
 https://www.global8d.com/cgi-bin/allegion/owa/cgi/frm8DDetail.Body?psG8DID=1270&psDisplay=11&psX=20140813082320

1270 - test by dale

Status

8D Status: Open as of 17-Jul-2014 by Dale Goldsby [Change 8D Status](#)
 D.Step Status: D2 not yet complete [Change D-Step Status](#)

D8 - Recognize Team and Individual Contributions

Recognition [Add a Recognition Entry](#)

Each tema memeber recieved a ribbon and a write up in the company news letter [Dale Goldsby 17-Dec-2013](#) [Edit](#)

Attachments [Edit](#)

Description	Type	Size	Attached by	Date	
good job gold ribbon T.png	PNG	57 KB	Dale Goldsby	13-Aug-2014	View Download
newsletter clip art1.jpg	JPG	13 KB	Dale Goldsby	13-Aug-2014	View Download

8D Log

8D Detail Report [options]
 Email Team

Allegion Global 8D: 8D #1270 - Windows Internet Explorer

https://www.global8d.com/cgi-bin/allegion/owa/cgi/frm8DDetail.Body?psG8DID=1270&psTopDisplay=5&psDisplay=13&psX=20140813082320

1270 - test by dale

Status

8D Status: Open as of 17-Jul-2014 by Dale Goldsby [Change 8D Status](#)

D-Step Status: D2 not yet complete [Change D-Step Status](#)

Attachments

D \	Description	Type	Size	Attached by	Date	
D0	general36.jpg	JPG	42 KB	Dale Goldsby	12-Aug-2014	View Download
D2	Warehouse Floor Signals WEB.jpg	JPG	102 KB	Dale Goldsby	12-Aug-2014	View Download
D5	xspcraystorm04.jpg	JPG	81 KB	Dale Goldsby	13-Aug-2014	View Download
D5	gage-pinBig.jpg	JPG	243 KB	Dale Goldsby	13-Aug-2014	View Download
D7	xspcraystorm04.jpg	JPG	81 KB	Dale Goldsby	13-Aug-2014	View Download
D8	good job gold ribbon T.png	PNG	57 KB	Dale Goldsby	13-Aug-2014	View Download

General Information

- D0 - Symptom & Response
- D1 - Team
- D2 - Problem
- D3 - Containment
- D4 - Cause & Escape
- D5 - Define Correction
- D6 - Implement Correction
- D7 - Prevent Recurrence
- D8 - Recognition

Attachments

8D Log

8D Detail Report [options]

Email Team

Internet | Protected Mode: Off

8:23 AM

La section dédiée aux pièces jointes illustre l'ensemble des documents, des photos, etc. chargés.

Membre